### **Practical information**



# Danish health card

Always bring your yellow health card/app, it must be presented to secure you.

The card or app functions as an electronic signature, which acknowledges that you have been for treatment/training. You need to scan the card via the card reader at reception when you arrive, and then click on the type of the consultation/training you have booked.

### Cancellation

Cancellations must be notified as soon as possible, preferably no later than the day before your consultation/training session. Please inform your full name either on tel. 59515757 or by email to post@fysiocenterkalundborg.dk

**PS.** In case of no-show or cancellation after 9.00 o'clock on the day of the consultation, a fee corresponding to the full fee for the planned treatment is charged, according to the national agreement with Danish Physiotherapists.

#### Sheet

Please bring a sheet/duvet cover and a towel/blanket.

A single-use, disposable layer can be purchased from us for DKK 10.

# **Payment**

As a starting point, payments are made after each consultation via MobilePay or per mail. You can also pay by credit card or cash.

You are at all times responsible for the payment, as well as a valid payment commitment, if you want all or parts of your treatments to be paid for, via an insurance company and/or other payers.

### **Facilities**

FysioCenter Kalundborg is a multidisciplinary health center centrally located, and within walking distance to Kalundborg Station. There are good parking conditions and disabled parking close to the entrance.

The center contains our reception, 3 training rooms, men's and women's changing rooms with shower and toilet, as well as 12 treatment and consultation rooms. The center is approved with good access, and there is a lift and a disabled toilet at the entrance to Grand Health Center.